



# Terms Of Business

**VAT** - All prices shown are Plus VAT

**VALIDATION** - This quotation is valid 30 days from and including the above date

**PAYMENT TERMS** - Payment against all invoices is strictly due within 30 days to avoid late payment. Any query relating to an invoice discrepancy should be raised in writing within 7 days to company director Daniel Bicknell , otherwise responsibility cannot be accepted

**INSURANCE COVER** - We are covered up to £10million for public liability

**INFLATION**- Should our contract roll on beyond a 12 month period the price quoted will be subject to a yearly CPI raise

**FORCE MAJEURE** - The Company is not liable for, or deemed to be in breach of contract for delays or any failure to perform the contractual services if the delay was due to causes beyond the companies reasonable control. The Following are non-exhaustive examples of such causes: acts of god, explosion, flood, tempest, fire, accidents, war, or threat of war, sabotage, insurrection, civil disturbance, requisition, any statutory or other measures by governmental or local authorities, industrial action, or difficulties obtaining raw materials of fuel. If access to the site is prevented on the date of a scheduled visit or if less than 5 days notice is given Sussex Estate Care reserves the right to charge for the visit in full.

**HEALTH AND SAFETY POLICY** - Sussex Estate Care Ltd have a comprehensive policy on health and safety, copies of specific documents can be forwarded upon request

**\*CAVEAT** - This Quote is based on the assumption that there are no hidden obstacles, If Such Obstacles are found then the cost of dealing with them would be additional to those costs already described above.

## **CLIENT RESPONSIBILITIES**

- Due to Health & Safety regulations it is the responsibility of the client to keep the site clean of dog excrement
- It is very important and the responsibility of the Client to ensure we are made aware of any special/statutory Bylaws/Conditions/Permissions that may be involved.
- The client will cover the cost of smashed windows carried out from maintenance operations. Sussex Estate Care always carry out a stone check and are deemed to have not been negligent should this occur.
- The client will ensure residents ask permission from Sussex Estate Care Ltd employees before being photographed to protect Data privacy rights and prevent distress

*The term waste removal refers only to waste produced by Sussex Estate Care Ltd it excludes disposal of any material otherwise on site. We reserve the right to re-negotiate these terms and conditions at any time.*

